

Notice to Consumers

AIA Canada confirms that it is not mandatory that you return your vehicle to an authorized dealership in order to maintain the integrity of your vehicle warranty.

Here are some things you should know:
In each province in Canada, all automotive service professionals, dealerships or otherwise, must meet the same criteria in order to practice their trade.
Consumer protection legislation in Canada favors the consumer. Dealerships cannot restrict the choice of where your vehicle is serviced for regular maintenance.

In order to maintain the integrity of your warranty, the maintenance schedule outlined in your vehicle owner's manual (or your extended warranty coverage contract) must be followed and documented.

Talk to your chosen automotive service and repair specialist to ensure the maintenance schedule for your vehicle is followed, and that the warranty repairs are undertaken promptly by the appropriate repair facility.

You always have a choice. Thank you for choosing us!

The Automotive Industries Association of Canada (AIA) is a national trade association representing the automotive aftermarket industry in Canada.

For more information on us please visit www.aiacanada.com